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## Create an Account

- 1 Go to your learning platform.
- 2 Click **Create Account**, then click **Student**.
- 3 Enter your institutional email address and click **Next**.
- 4 Enter the requested information and select your institution.
- 5 Read and accept the Terms of Use and Privacy Policy.
- 6 Select **I agree to the Terms of Use and Privacy Policy** and click **Next**.  
Cengage sends you an activation email.
- 7 Open the activation email and click **Activate Cengage Account**.
- 8 Set your password.

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- 1 Sign in to your account.
- 2 On your dashboard, click **Review Options**.
- 3 Choose a subscription.
- 4 Click **Subscribe Now**.
- 5 Enter your billing address and click **Next**.
- 6 Select your payment method and enter your payment information.


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### Note

If you enroll in a Cengage course, the eBook for that course might be added to your dashboard automatically.

- 1 Sign in to your account.
- 2 Click  and search for your textbook by name, author, or ISBN.
- 3 **OPTIONAL:** Filter your search results by discipline or content type.  
To view only eBooks, click **eBook** under **Content Types**.
- 4 Choose your textbook and click **Add to My Home**.
- 5 **OPTIONAL:** Click **Open** to access your eBook.  
Your eBook is shown on your dashboard. Click your eBook to open it.

## Open eBooks

Access your eBook from your Cengage dashboard or your learning management system.

## Forgot Your Username

### Important

Do not create a new account.

You are not able to look up your username.

- Contact Customer Support.

## Forgot Password

You can reset your Cengage password from the sign-in page.

- 1 Go to [login.cengage.com](https://login.cengage.com).
- 2 On the sign-in page, click **Need help signing in > Forgot password**.
- 3 Type your email address and click **Reset via email**.  
Cengage sends you an email.
- 4 Open the email and click **Reset Your Password**.
- 5 Type your new password in both password fields.

## Purchased With the Wrong Account

When you purchase access for Cengage and sign in you see a message that you have not purchased access yet.

You have purchased access using a different account.

### Resolution

Contact Customer Support.

## More Information and Support

Search the online help for answers to most questions.

Information in this guide is intended for US students. For international support, visit the online help.

[help.cengage.com/](https://help.cengage.com/)

### Cengage Status

Check the current status of Cengage at [techcheck.cengage.com](https://techcheck.cengage.com).

### Contact US Support

**Online:** [support.cengage.com](https://support.cengage.com)

**Call:** 800.354.9706