

Link your Brightspace® and Cengage courses and activities to provide access to Cengage content from your Brightspace course.

With this integration:

- You and your students access your Cengage courses from Brightspace.
- Your students' grades for either the Cengage course or activities can be synced to Brightspace.

### Create a New Cengage Course

From your Brightspace course, you can create and link to a Cengage course.

- 1 Go to a content area in your course.
- 2 Under the module in which you want to add links to your Cengage content, click **Add Existing Activities** and select the Willo integration tool.
- 3 **First time for each Brightspace course:** If prompted, select the academic term and click **Submit**.
- 4 If prompted, sign in to your Cengage account.
- 5 Select the textbook or product you want to use from the available course content.
- 6 Click **Create a new learning platform course**.  
Alternatively, you can copy a course. To copy another instructor's course, first ask the instructor for the course key (WebAssign: class key).
- 7 Complete the details for your Cengage course.
- 8 Click **Continue**.
- 9 Click the link to your Cengage course.

### Add Links to Cengage Content

After setting up your Cengage course, create links from Brightspace to Cengage activities or other content in the learning path. Linked graded activities are included in the

Brightspace gradebook unless you choose to exclude them.

#### Note

Cengage category grades are not synced to Brightspace.

Before adding links to Cengage activities, make sure your Cengage course is set up the way you want it.

- Add and organize the assigned activities and course materials for your Cengage course.
  - Configure assignment settings such as grading, attempts, feedback, time limits, due dates, point values, and grade categories.
- 1 Go to a content area in your course.
  - 2 Under the module in which you want to add links to your Cengage content, click **Add Existing Activities** and select the Willo integration tool.
  - 3 Select the content links to include in your course.

## Cengage/Brightspace® Integration With Willo

- Select **Add to Course** for each activity you want to link from Brightspace.

### Note

Selecting a group of activities does not select all activities in the group. You must select each activity individually.

- To exclude a graded activity from the Brightspace gradebook, clear **Add to Gradebook**.
- 4 Click **Confirm**, review your selection, and click **Save**.
  - 5 **OPTIONAL:** Repeat these steps to add another link.
  - 6 **To sync activity scores from Cengage to Brightspace:** Initialize grade synchronization for each graded activity.
    - a Navigate to the content area where you added the activity links.
    - b For each graded activity, click the link to open the Cengage activity.

The content page displays all the links you have added to your Cengage course and activities.

If needed, you can reorganize the links in Brightspace.

Brightspace gradebook columns are added for graded activities selected for inclusion in the gradebook.

## Troubleshooting

### Links to Cengage Courses or Activities Don't Work

When you click a link to a Cengage course or activity from your LMS, the link doesn't open a new browser window with the course or learning activity.

### Cause

This is usually caused by the browser blocking cookies and pop-up windows from the LMS domain.

### Resolution

In your browser settings, allow cookies and pop-up windows for both [cengage.com](https://www.cengage.com) and your LMS instance.

### Cengage Course is not in Your LMS

After selecting **Link to an existing course or section** in your LMS, your Cengage course does not display as an option.

### Cause

Your Cengage course already has students enrolled.

Students must be enrolled through the LMS in order for their grades to be synced. You cannot link a Cengage course that already has students enrolled.

### Resolution

- 1 Either drop all students from your course, or create a new Cengage course by copying the existing course.
- 2 Instruct your students to enroll in the course through the LMS.

## More Information and Support

Search the online help for answers to most questions.

Information in this guide is intended for US instructors. For international support, visit the online help.

[help.cengage.com/](https://help.cengage.com/)

### Cengage Status

Check the current status of Cengage at [techcheck.cengage.com](https://techcheck.cengage.com).

**Contact Support**

**United States**

Higher education: [support.cengage.com](https://support.cengage.com)

Secondary education:

[cengageorg.my.site.com/Service/s/k12login?](https://cengageorg.my.site.com/Service/s/k12login?language=en_US)

[language=en\\_US](https://cengageorg.my.site.com/Service/s/k12login?language=en_US)

800.354.9706