

If enabled, you can access WebAssign from Brightspace® to complete coursework.

## ACCESS WEBASSIGN FROM BRIGHTSPACE

If enabled, you can open WebAssign from your Brightspace class.

### NOTE

- You can't open Brightspace from WebAssign.
- Ask your instructor if you are not sure whether your course uses Brightspace and WebAssign.

1. Sign in to Brightspace and navigate to your class.
2. To access WebAssign from your Brightspace course, either:
  - If you see a list of assignments, click an assignment to open it in WebAssign.
  - If no assignments are listed, click the WebAssign tool.
3. **FIRST TIME ONLY:** Link your WebAssign and Brightspace accounts.

## PURCHASE ACCESS

Either purchase access online or enter your access code.

1. Sign in to your Cengage account.
2. On your dashboard, click **Review Options**.
3. Purchase access to individual products or choose a subscription.

### INDIVIDUAL PRODUCTS

- a. Click **Buy Individually**.
- b. Select the items you want to purchase.
- c. Click **Buy Now**.

### SUBSCRIPTION

- a. Choose a subscription.
- b. If subscribing to Cengage Unlimited, select the length of your subscription.
- c. Click **Subscribe Now**.

## LEARN

Your current assignments are listed on the **Home** page for each class.

1. Click the assignment name.
2. Answer the assignment questions.

WebAssign supports many different question types. Some questions display a tools palette or open in a new window.

3. Submit your answers.
4. Review your marks and feedback.

Usually you will see ✓ or ✗ for each answer.

5. Change your incorrect answers and submit again.
6. When you are done, always click **sign out**.

## TROUBLESHOOTING

To access this assignment, open it first from your learning management system

### RESOLUTION

Open the assignment first from Brightspace.

If doing so shows the same message again, notify your instructor.

A specific error in setting up the integration between WebAssign and Brightspace can cause this problem. Your instructor can fix this by following instructions in the instructor help.

### Duplicated Assignment Links in Brightspace

Multiple assignment links are shown in Brightspace for the same WebAssign assignment. Scores for some WebAssign assignments are not synced to Brightspace.

### RESOLUTION

1. Ask your instructor to remove the duplicated assignment links.
2. Check the remaining assignments to see if your scores were synced from WebAssign.
3. For each assignment link for which your score was not synced:
  - a. Click the assignment link.
  - b. Resubmit the WebAssign assignment.

### Scores Synced to Brightspace Are Incorrect

When using an advanced LMS integration, WebAssign assignment scores greater than 100% or less than 0% are synced to Brightspace as 100% or 0%, respectively. The Learning Tools Interoperability (LTI) specification requires this behavior.

## SYSTEM REQUIREMENTS

### SUPPORTED BROWSERS

#### Windows®

- Chrome™ 86 and later
- Firefox® 82 and later
- Edge 86 and later

#### macOS™

- Chrome 86 and later
- Safari® 13 and later

#### Linux®

- Firefox 59 or later

### NOTE LockDown Browser®

assignments cannot be accessed on Linux.

### iOS

- Safari 13 or later (iPad only)

NOTE Java™ content does not work on iOS.

LockDown Browser assignments cannot be accessed on iOS.

Features and content are not optimized for a small screen size and might be difficult to use.

### WORKSTATION RECOMMENDATIONS

- Download bandwidth: 5+ Mbps
- RAM: 2+ GB
- CPU: 1.8+ GHz / multi-core
- Display: 1366 × 768, color
- Graphics: DirectX, 64+ MB
- Sound (for some content)

## MORE INFORMATION AND SUPPORT

Search the online help for answers to most questions.

Information in this guide is intended for US students. For international support, visit the online help.

[help.cengage.com/webassign/student\\_guide/](https://help.cengage.com/webassign/student_guide/)

### WEBASSIGN STATUS

Check the current status of WebAssign at [techcheck.cengage.com](https://techcheck.cengage.com).

### CONTACT US SUPPORT

ONLINE: [support.cengage.com](https://support.cengage.com)  
CALL: 800.354.9706