

If enabled, you can access WebAssign from Brightspace® to complete coursework.

## Access WebAssign From Brightspace

If enabled, you can open WebAssign from your Brightspace class.

### Note

- You can't open Brightspace from WebAssign.
- Ask your instructor if you are not sure whether your course uses Brightspace and WebAssign.

- 1 Sign in to Brightspace and navigate to your class.
- 2 To access WebAssign from your Brightspace course, either:
  - If you see a list of assignments, click an assignment to open it in WebAssign.
  - If no assignments are listed, click the WebAssign tool.
- 3 **First time only:** Link your WebAssign and Brightspace accounts.

## Purchase Access

Either purchase access online or enter your access code.

### Cengage Unlimited subscription

- 1 Sign in to your Cengage account.
- 2 On your dashboard, click **Review Purchase Options**.
- 3 Select Cengage Unlimited.  
Cengage Unlimited eTextbooks does not include access to WebAssign.  
Select the length of your subscription.
- 4 Click **Buy Cengage Unlimited**.
- 5 Enter your billing address and click **Next**.
- 6 Select your payment method and enter your payment information.

## Individual products

- 1 Sign in to your Cengage account.
- 2 On your dashboard, click **Review Purchase Options**.
- 3 Click **Buy Products**.  
If there are multi-term and single-term options listed for a product, use the drop-down next to the product title to select which option to purchase.  
You will be sent to checkout.
- 4 Enter your billing address and click **Next**.
- 5 Select your payment method and enter your payment information.

## Learn

Your current assignments are listed on the **Home** page for each class.

- 1 Click the assignment name.
- 2 Answer the assignment questions.  
WebAssign supports many different question types. Some questions display a tools palette or open in a new window.
- 3 Submit your answers.
- 4 Review your marks and feedback.  
Usually you will see ✓ or ✗ for each answer.
- 5 Change your incorrect answers and submit again.
- 6 When you are done, always click **sign out**.

## Troubleshooting

To access this assignment, open it first from your learning management system

### Resolution

Open the assignment first from Brightspace. If doing so shows the same message again, notify your instructor.

A specific error in setting up the integration between WebAssign and Brightspace can cause this problem. Your instructor can fix this by following instructions in the instructor help.

### **Duplicated Assignment Links in Brightspace**

Multiple assignment links are shown in Brightspace for the same WebAssign assignment. Scores for some WebAssign assignments are not synced to Brightspace.

#### **Resolution**

- ❶ Ask your instructor to remove the duplicated assignment links.
- ❷ Check the remaining assignments to see if your scores were synced from WebAssign.
- ❸ For each assignment link for which your score was not synced:
  - a Click the assignment link.
  - b Resubmit the WebAssign assignment.

### **Scores Synced to Brightspace Are Incorrect**

When using an advanced LMS integration, WebAssign assignment scores greater than 100% or less than 0% are synced to Brightspace as 100% or 0%, respectively.

The Learning Tools Interoperability (LTI) specification requires this behavior.

## **System Requirements**

### **Supported Browsers**

#### **Windows®**

- Chrome™ 119 and later
- Firefox® 120 and later
- Edge 119 and later

#### **macOS™**

- Chrome 119 and later
- Safari® 15 and later

## **iOS**

- Safari 16 or later (iPad only)

#### **Note**

Java™ content does not work on iOS.

LockDown Browser® assignments cannot be accessed on iOS.

Features and content are not optimized for a small screen size and might be difficult to use.

### **Workstation Recommendations**

- Download bandwidth: 5+ Mbps
- RAM: 2+ GB
- CPU: 1.8+ GHz / multi-core
- Display: 1366 × 768, color
- Graphics: DirectX, 64+ MB
- Sound (for some content)

## **More Information and Support**

Search the online help for answers to most questions.

Information in this guide is intended for US students. For international support, visit the online help.

[help.cengage.com/webassign/student\\_guide/](https://help.cengage.com/webassign/student_guide/)

### **WebAssign Status**

Check the current status of WebAssign at [techcheck.cengage.com](https://techcheck.cengage.com).

### **Contact Support**

#### **United States**

Higher education: [support.cengage.com](https://support.cengage.com)

Secondary education:

[cengageorg.my.site.com/Service/s/k12login?language=en\\_US](https://cengageorg.my.site.com/Service/s/k12login?language=en_US)

800.354.9706